

DOWNLOADING Citrix ICA Web Client for 32-bit Windows (1.86 MB)

From your Internet browser type in the following URL and press Enter:
referrals.ucdavis.edu. Click on the Login button.

The screenshot shows the UC Davis Medical Center website for Referring Physicians. The header includes the UC Davis Medical Center logo and navigation links for UC Davis Health System, News, Jobs, Giving, and UC Davis. A search bar is located in the top right. The main navigation menu on the left lists categories such as Referral Center Services, PhysicianConnect, Clinical Services, Find a UC Davis Doctor, Continuing Medical Education, Clinical Trials, Patient Information, News from UC Davis, and UC Davis Medical Center. A 'MAKE A REFERRAL' button is prominently displayed. Below this, the 'Physician Referral Center' section provides contact information: Monday – Friday, 8 a.m. to 5 p.m., (800) 4-UCDAVIS, and 1 (800) 482-3284. A small image of a doctor is also present. The central area features a 'SECURE LOGIN PhysicianConnect' section with a 'CLICK HERE TO LOGIN' button and a list of services including finding a doctor, outpatient referrals, patient admission/discharge information, and 24/7 acute-care transfers/emergency consultations. A 'Referral Center Services' box lists these services. To the right, there is a photo of a group of medical professionals. A 'NEWS' section at the bottom right lists recent news items, including Robert Hales named acting director and UC Davis Cancer Center welcoming the community to National Cancer Survivors Week.

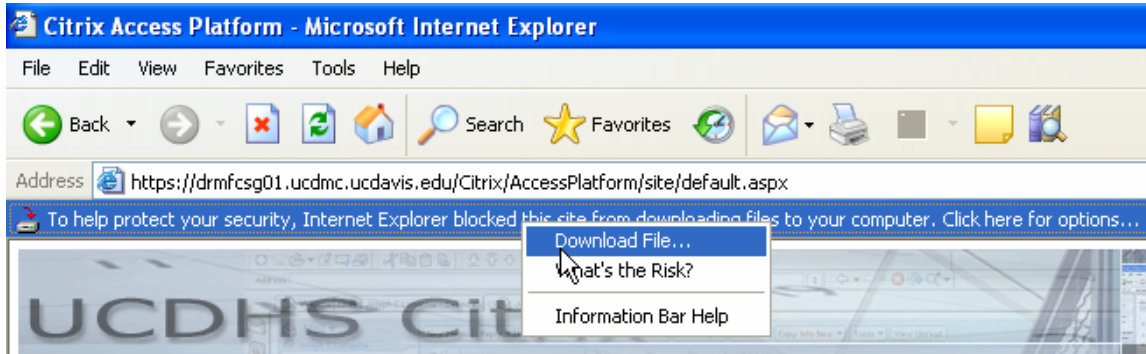
The Citrix login page appears, in order to login into Citrix you will need to download the Citrix ICA Web Client. To do this you will first need to log into UCDHS Citrix. Enter your User Name and Password and then select Log In button.

The screenshot shows the Citrix login page in a Microsoft Internet Explorer browser window. The browser title is 'Web Interface Log In - Microsoft Internet Explorer'. The address bar shows the URL: <https://hsapps.ucdmc.ucdavis.edu/Citrix/AccessPlatform/auth/login.aspx>. The page features a 'Log in' form with fields for 'User name:' and 'Password:', an 'Advanced Options >>>' link, and a 'Log In' button. A 'Welcome' message is displayed, including a link to a PDF file: http://www.ucdmc.ucdavis.edu/remotefaccess/downloads/MacOSX_Hsapps_Instructions.pdf. A 'Message Center' section contains a warning icon and text: 'Current browser security restrictions may prevent you from launching applications, or may require your explicit permission to proceed. To launch an application successfully, save the launch file if prompted and double-click the file to start the application.' The browser's taskbar at the bottom shows several open applications like Altiris Console, CiscoSecure ACS, Desktop Inventory, Kronos, Openlink, ORION - NetOps, Prints1, Prints2, PSoft, and Quantim.

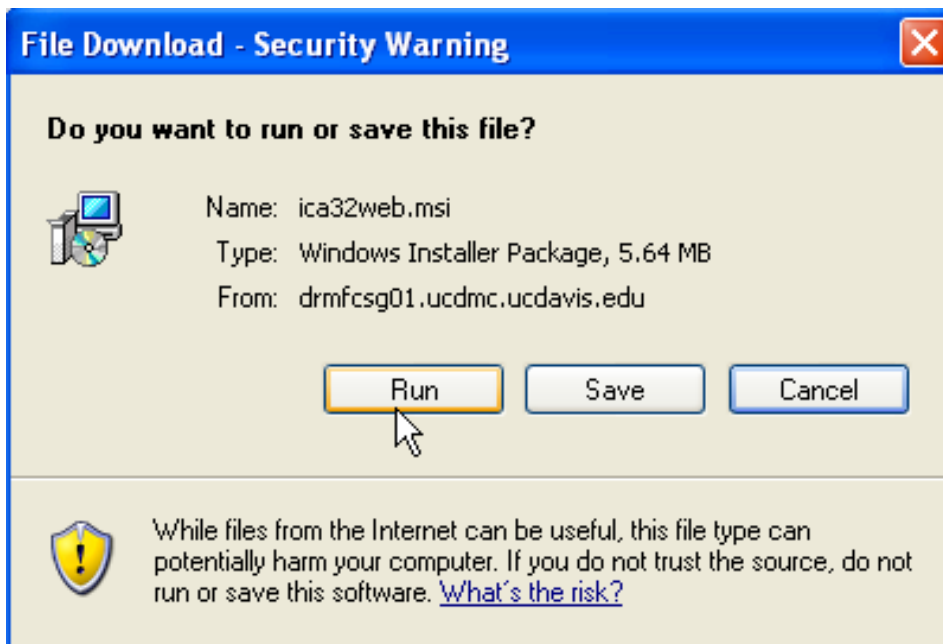
After logging in successfully you should see your application list. Before selecting any icons you will first need to download the web client by clicking on the security warning at the top of the website just below your address bar: (If you do not see the download option below please see #2)



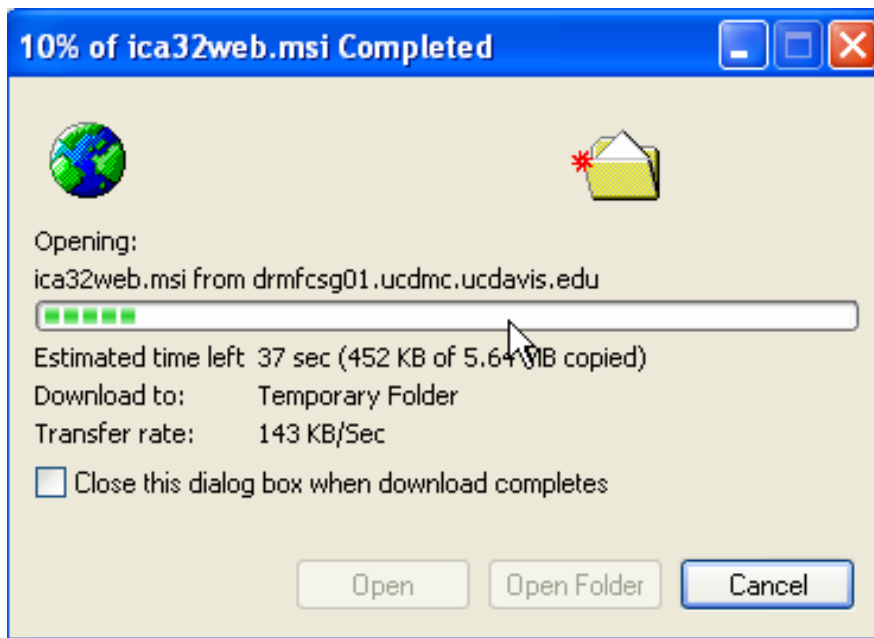
Select option: Download File...



At the File Download window, select Run to install the ica32web.msi installer package:



After selecting Run you should see the following window showing the download of the installer package:



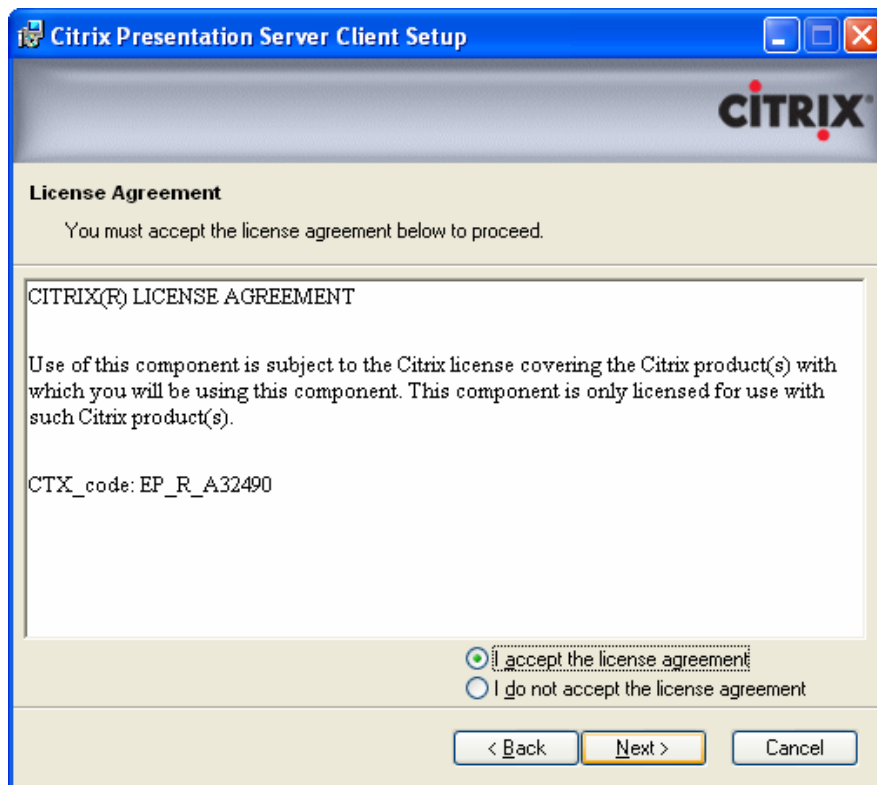
After the installer package is downloaded select Run to install the Citrix Web Client:



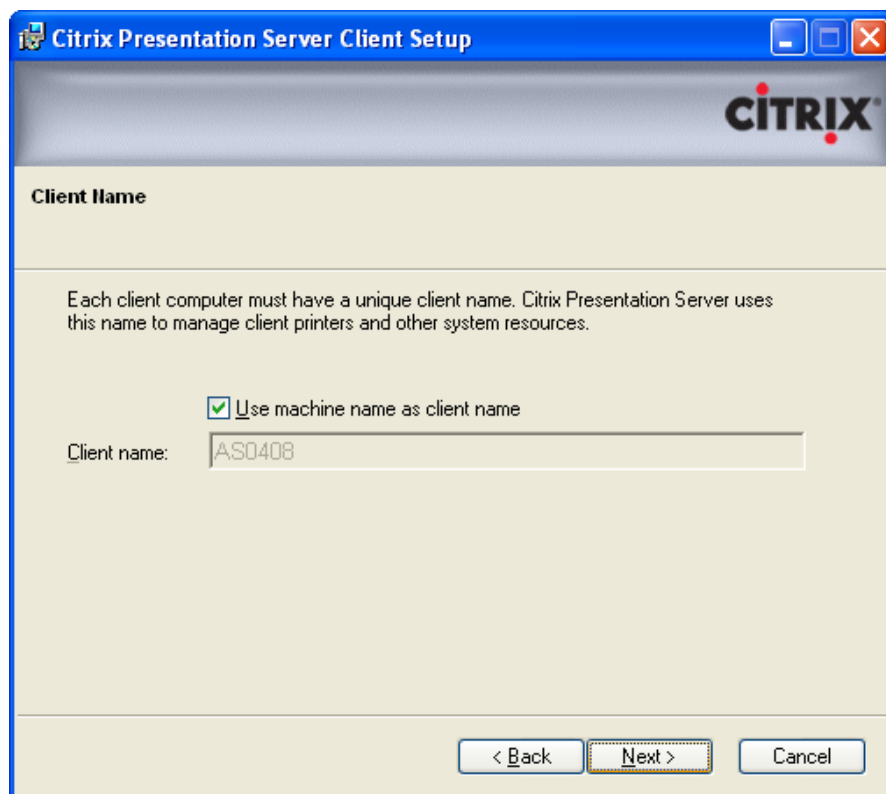
At the Citrix Presentation Server Client Setup screen select Next:



Select the radio button for "I accept the license agreement" and then select Next:



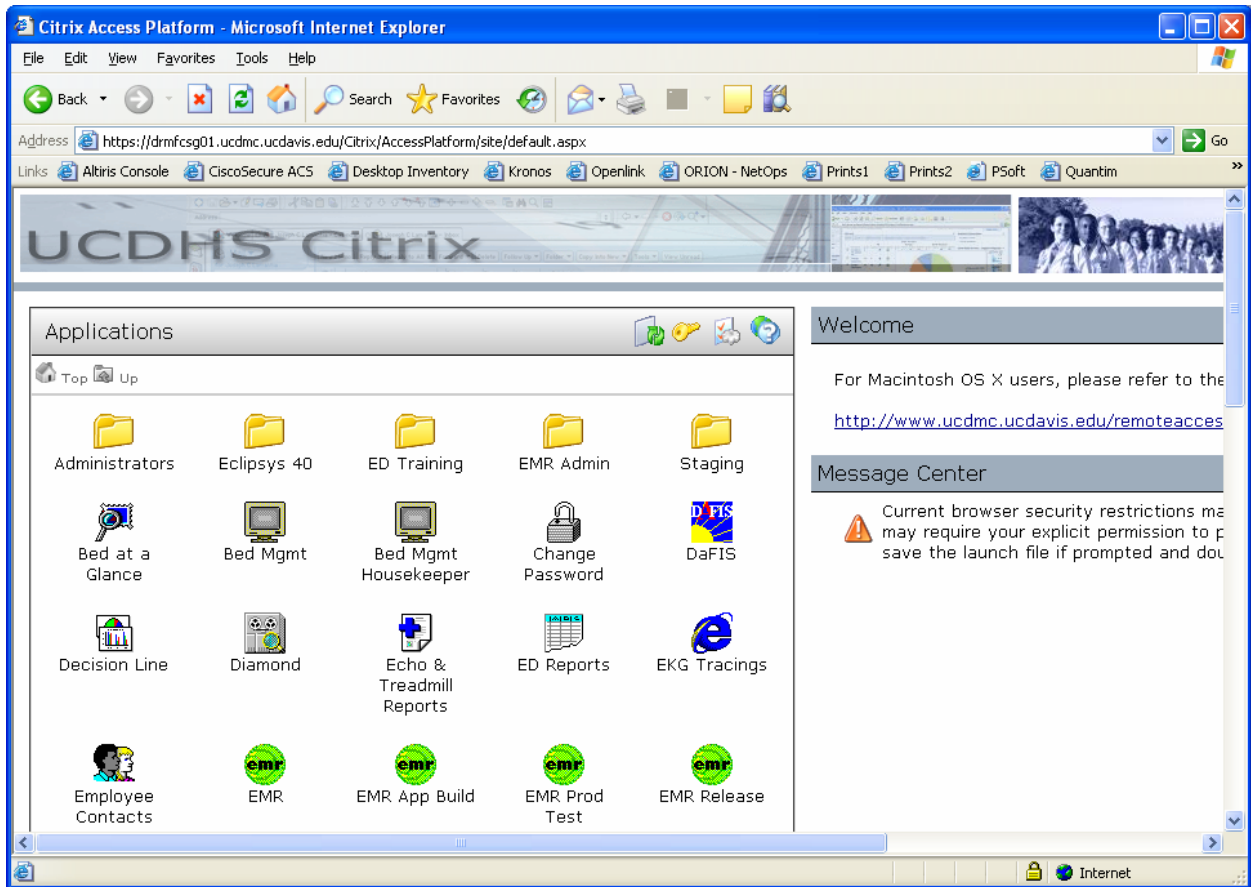
Accept the default setting to Use machine name as client name. Select Next.



This will start the installation. At window for successful install select Finish



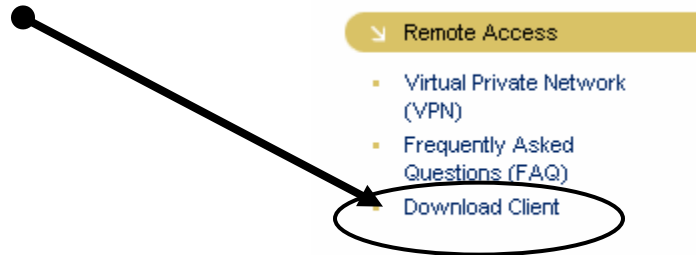
After selecting Finish you can then go back and select the application in Citrix you need to access.



#2 Manual Install of Web Client

Navigate to <http://www.ucdmc.ucdavis.edu/remotearchess/>

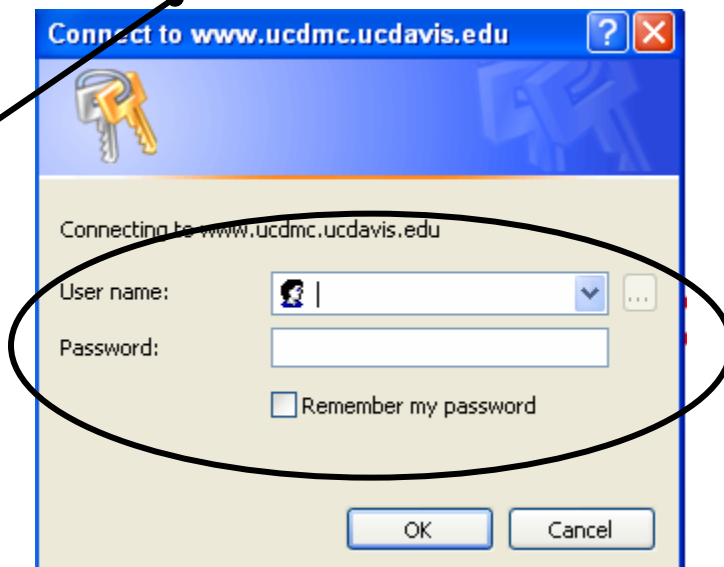
Click on Download client:



Browse to bottom of page and click on the client you want:



You will be prompted with a box requesting a username and password:

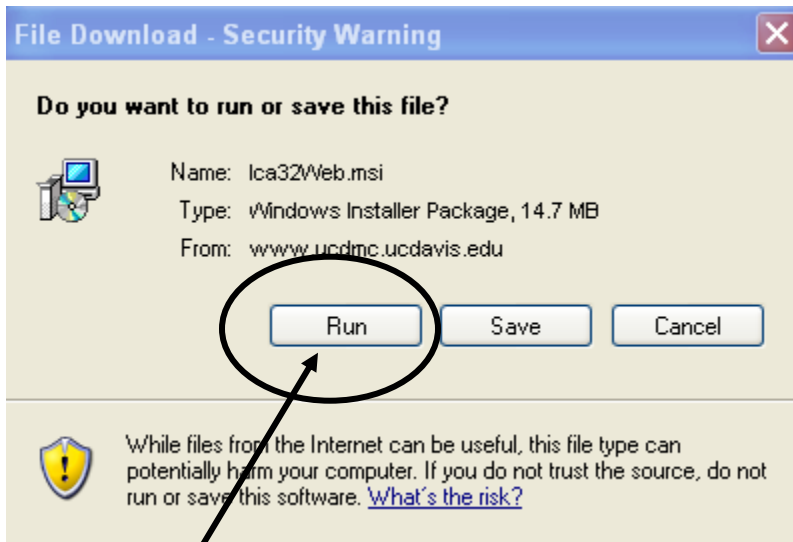


Enter your Citrix/Work Computer/HS Password similar to below:



Once your username and password are entered please click ok

You will then see:

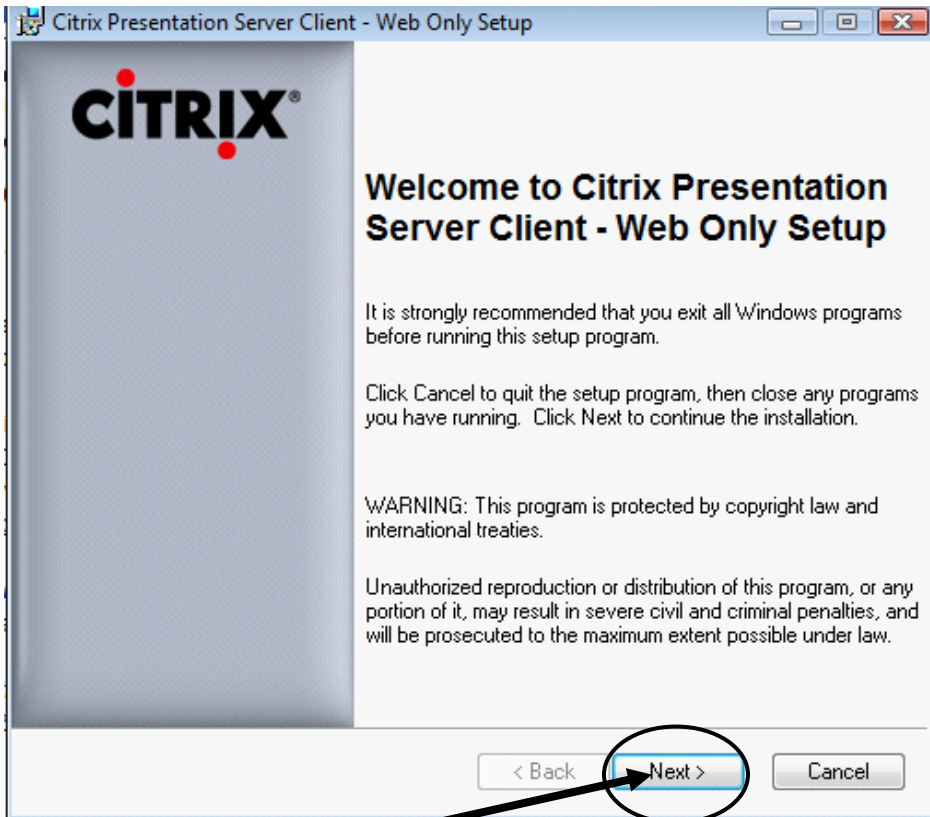


Click on run

You will see the file download then you will get a dialogue box:

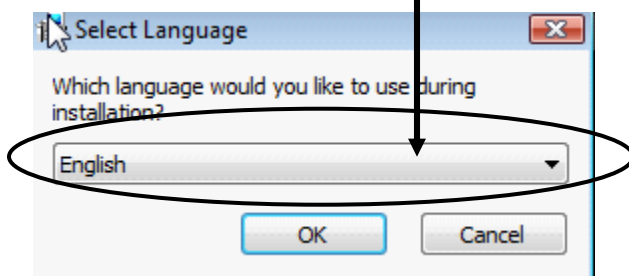


Click on run

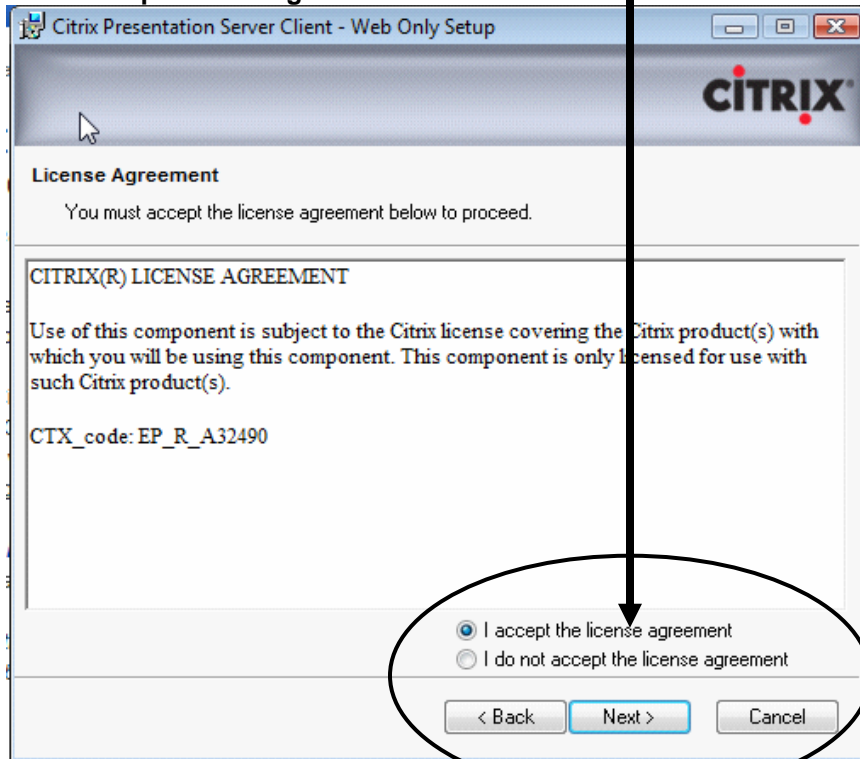


Click on Next

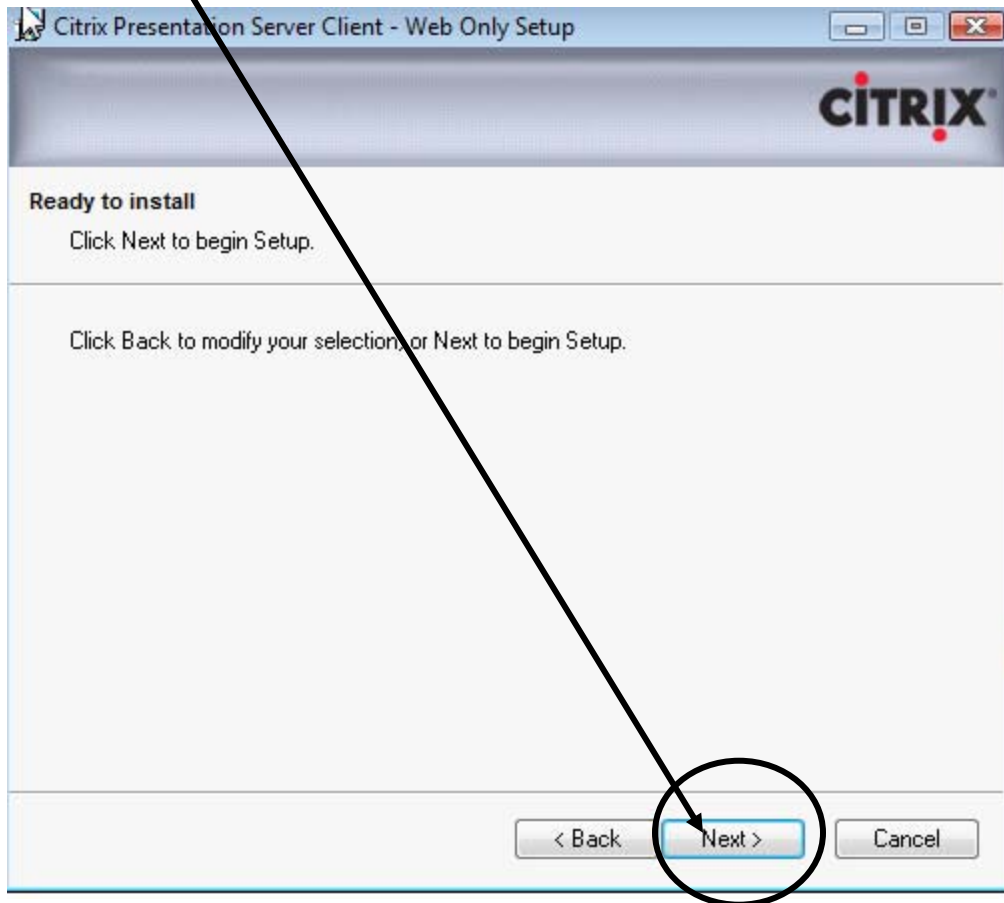
Select English and Click OK



Click Accept license agreement then click next



Click Next



The web client should now be installed

Navigate to hsapps.ucdmc.ucdavis.edu.

Log in.

Open an application.